

# Privacy Policy

## *Version 8*

*Created: October 4th, 2022*

This "Privacy Policy" section informs you of our policies regarding the collection, use, and disclosure of Personal Information we receive from users of Hybrid Animals.

### **Information stored by Unity Ads**

Our ad provider, UnityAds, may collect some data on the user, in order to track information such as how many ads were viewed, etc. This information may include the user's device-id, among other things. For more information, please visit the UnityAds website. If you wish for UnityAds to delete the information they have on you, or to opt out of data collection, there should be a 'settings' button that appears when an advertisement is triggered in Hybrid Animals - once pressed, there should be a button that allows you to delete the data that has been collected, or opt out of data collection. If you are having any trouble with this, do not hesitate to contact us - we will get into contact with UnityAds on your behalf and attempt to sort out any issues you may be having.

### **Information stored by Abstract Software**

When the user is not playing in Online mode, Abstract Software does not collect any sensitive data on the user. However, if the player chooses to play in Online mode, a number of variables may be stored on our servers about the user. These variables may include the user's device-id, the user's chosen username, the user's friends list, the user's ip-address, and other variables. These variables are collected solely for the purpose of preventing malicious users from accessing Online Play, and are not used for advertising purposes. There are basic security measures protecting this data, but we cannot ensure that there will not be a data breach in the future. We hope to upgrade our security further in the future. In compliance with GDPR, you may request a copy of the data we have stored about you. To do this, submit an inquiry on the Contact Us page, and we will try to get back to you. Please note that we receive many emails on a daily basis, and it may take a long time to receive a response.

### **User Risk**

Hybrid Animals is to be used at the user's own risk. We have listed any known concerns above, but there might be undiscovered flaws with the app that we have not considered.

### **Privacy Policy Requirement**

Users will be required to accept the most up-to-date version of the Privacy Policy in order to play Hybrid Animals. When a new version of the Privacy Policy is published, a popup should appear immediately when the Hybrid Animals app is launched. Users will not be able to progress beyond this screen without accepting the newest version of the Privacy Policy.

### **Contact Us**

If you have any questions or concerns about this Privacy Policy, please contact us.

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# Hybrid Animals Terms of Use

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#### Community button - Inappropriate content

On the main menu of Hybrid Animals, there is a button that says "Community". If pressed, it takes the user to the Hybrid Animals subreddit ([reddit.com/r/hybridanimalsgame](https://reddit.com/r/hybridanimalsgame)). While this subreddit is moderated from time to time by Abstract Software staff and community moderators, there have been known instances of inappropriate content being posted to the subreddit and not being removed for several hours or days. If the existence of this Community button is unsuitable for the user, do not use Hybrid Animals. If any inappropriate content is encountered on the Hybrid Animals subreddit, Abstract Software is not responsible. Concerns with the subreddit might be resolvable by the Reddit company itself.

#### Game data loss

Hybrid Animals is a work-in-progress game, and there exist many glitches which may cause you to lose game data. Game data loss is **very common**. We are working to improve the robustness of the save system. Updates to the game may cause your game data to be overwritten in rare cases.

#### Online Mode - Inappropriate content

We cannot guaranteed that the user will not see inappropriate content while playing in Online Mode. We have a swear word filter and a link-blocker at the moment, which may not function in all cases. The filter is subject to change or removal. Players can also report inappropriate content or users directly to Abstract Software through various "Report" buttons in the game. Abstract Software will attempt to ban anyone acting inappropriately in Online Mode, and attempt to quickly remove any inappropriate content, but it is **very likely** that the user will somehow see something inappropriate while using Online Mode. If the existence of Online Mode is unsuitable for the user, do not use Hybrid Animals.

#### Online Mode - Age Disclaimer

Due to the high chances of encountering inappropriate content during online play, an extra disclaimer is shown to the user when they attempt to log in to Online Mode for the first time, that is similar to as follows: *"Are you 13 years of age?"*. If the user selects "Yes", they may immediately join online mode.

#### Online Mode - Right to refuse service

We have the right to refuse access to Online Mode for any user, for any reason. This will likely be due to a user harassing others, behaving inappropriately, or attempting to hack the game..

#### Mutant Market - Gems

In the game, the user can acquire something called 'Gems' by watching ads, or by purchasing them with cash. Gems are intended to be expended to unlock features in the game, or on single-use actions such as Mutations or Companions, and are considered "consumable" purchases by the Google Play and Apple App Store (please search the term "consumable in-app purchase" if you are unfamiliar). Once you have expended/spent Gems, they cannot be retrieved. Gems and features unlocked with gems are vulnerable to Data Loss (please see section on 'Data Loss'), since they are both stored on the local device, and not in the cloud. It is unknown whether Gems can be transferred between devices (see 'Transferring between devices' section). If you experience Gem data loss, please see the 'Refunds' section.

#### Transferring between devices

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only stored as a local file on the device. So, on a new device, pressing 'Restore Transactions' in the bottom-left of the Mutant Market should restore any purchases made with cash on the old device (thanks to the detailed transaction history kept by Google Play or the Apple App Store), but any features unlocked *using* Gems will not be restored since that transaction/history file is stored on the old device. To be extra certain that the user knows about this, when attempting to unlock a feature using Gems, there is a popup that says something similar to "NOTE: Game features unlocked using Gems cannot be restored if you get a new phone/tablet, or if your game somehow becomes corrupted". The Google Play store or Apple App store might restore the Gems you purchased upon pressing 'Restore Transactions', but this functionality is unknown since Gems are considered "consumable" in-app purchases by both stores. If you are displeased, please attempt to seek a refund from Google Play or the Apple App Store (See 'Refunds' section).

### **Data Loss**

There are several things that may cause the player to lose Hybrid Animals game data, such as:

- The phone's operating system may delete files automatically when the app is uninstalled or some sort of "system cleanup" happens
- The user's phone runs out of storage space and is unable to save
- The user intentionally deletes files, or attempts to modify files with a 3rd party application
- The game runs into a glitch and is unable to save, or some other glitch causes files to become unreadable.
- Other glitches

### **Mutant Market - Companions**

In the game, the user can use Gems to hatch a Companion. These companions can be killed in the game, and cannot be retrieved once they are dead. Sometimes, due to data loss, these companions may disappear unexpectedly. If one of your Companions disappears, please see the 'Refunds' section. These companions may be removed without warning, if placed on public servers or other player's worlds.

### **Mutant Market - Mutations**

In the game, the user can use Gems to mutate with another animal. If the user has used Mutations, and dies in the game, the Mutations cannot be retrieved. Sometimes, due to data loss, the Mutations may disappear unexpectedly. If you experience this type of Data Loss, please see the 'Refunds' section.

### **Mutant Market - Premium furniture converted into Free furniture**

Sometimes, pieces of premium furniture that can be unlocked in the Mutant Market might become free-to-use for all users at a later date. The premium furniture that is made free-to-use will be removed from the description in the Mutant Market. If a piece of furniture is made free-to-use, we will add 1-2 new pieces of premium furniture in its

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becoming obsolete due to the removal of Public Servers).

- Paintings were made free-to-use, and both Paint Mixer and Stamp Maker were added in its place.

### Refunds

If you are an Android user and you lose Gems or purchases, please contact Google and seek a refund. If you are an iOS user and you lose Gems or purchases, please contact Apple and seek a refund. We cannot guarantee that Google or Apple will issue refunds, since it depends entirely on their refund policies.

### Mystery Box Rewards

In the game, the user can acquire Gems, Gold, rare items, new creatures, etc, by watching ads through the "Mystery Boxes" mechanism. The odds of receiving certain rewards from Mystery Boxes are **not** completely random. The odds of receiving Gems as a reward from Mystery Boxes decreases with the number of Gems a user currently has, and also decreases with number of Gems that have been previously rewarded. The player also can only receive a limited number of Free Creatures from Mystery Boxes. The odds of receiving any reward may change arbitrarily and without notice, from game version to game version.

### Terms of Use Requirement

Users will be required to accept the most up-to-date version of the Terms of Use in order to play Hybrid Animals. When a new version of the Terms of Use is published, a popup should appear immediately when the Hybrid Animals app is launched. Users will not be able to progress beyond this screen without accepting the newest version of the Terms of Use.

### Knowing which Terms of Use version you have agreed to

You can check which version of the terms-of-use you agreed to, by clicking the Settings gear button on the main menu. It should appear in the top-left corner of your screen as "T.O.U Version" or something similar.

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## Old Versions of Privacy Policy and Terms of Use

If you would like a copy of any of the previous version of the Privacy Policy or Terms of Use, please contact us.

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